HOUSE RULES KONNECTED & CHARLOTTE DE WITTE B2B KI/KI

When visiting Konnected & Charlotte de Witte B2B KI/KI at Flanders Expo, the following house rules apply to all visitors (the "House Rules"). The House Rules are always carried out in accordance with the locally applicable rules and regulations.

DEFINITIONS

- Events:
  - February 5, 2027: Konnected – Flanders Expo Gent
  - February 6, 2027: Charlotte de Witte B2B KI/KI – Flanders Expo Gent
- Organizers:
  - Live Nation bv, with registered offices at Blarenberglaan 3, 2800 Mechelen, Belgium and VAT number BE 0415.340.439
  - KNTXT bv, with registered offices at Kartuizersstraat 38, 1000 Brussels, Belgium and VAT: BE 0732.877.164

TICKETS

- Tickets are not refundable nor exchangeable.
- In the event of loss or theft of your ticket, it will neither be replaced nor refunded.
- Persons under the age of 18 will not be allowed to enter, not even when accompanied by a parent, guardian and/or another adolescent. Any person born in 2009 will be allowed admittance, also if the age of 18 will not be reached until after the event.
- Forgery of the ticket for the event will be prosecuted.
- Visitors are not allowed to enter zones to which their ticket does not allow admission (for example the Paddock deck, the Clubhouse deck, press zones, backstage, front of house, stage, etc.)

ACCESS CONTROL

- Admission to the event may be denied, and visitors may be ejected from the event (without any entitlement to a refund of the admission price) if a visitor (the following list is nonexhaustive):
  - is under the influence of alcohol or drugs
  - is in the possession of or deals in drugs
  - was previously refused admission to other events / meetings by the organizers or other authorities
  - shows behavior or wears clothing that is evidently aimed at disturbing the peace, provoking, or inciting to violence, hate, anger, xenophobia, race hate, etc.
  - puts the lives of other visitors at risk
  - is in the possession of banned objects
  - refuses to be searched/patted down by security personnel
  - refuses or fails to comply with the General Terms and Conditions.

SAFETY CONTROL

- Access to the event implies acceptance of all prevention and control measures taken by the organizers or the security team, including searches of persons and bags.
- Anyone wishing to enter the event may be searched or patted down by security personnel before being allowed admission, always in accordance with the locally applicable laws and regulations.
- Security personnel may ask people of the same sex to subject themselves to a pat down and/or search of their clothes and luggage in order to intercept the banned objects set forth in the event House Rules (as included herein). If any banned object(s) are found, the security personnel will be entitled to confiscate the object(s) and to refuse the holder of the said object's admission to the event. There will be no refund.
- Anyone who is present at the event must obey the instructions and directions of the organizers or its authorized representatives at all times, in order to ensure the public order and safety during the event.
- For safety reasons the organizers reserve the right:
    - to interrupt or discontinue the event
    - to prevent visitors from leaving the event until further notice
    - to ask visitors to leave the event
    - to refuse visitors admission to the event, even if they possess a valid admission ticket.
- Visitors of the event are not allowed to:
    - Climb on constructions, fences, light bridges, benches, or any other structures
    - Block entrances, exits and emergency exits
    - Disguise themselves in order to make themselves unrecognizable with the intention to disturb the peace or put the safety of the other visitors at risk
    - Sell food, drinks or other products without the express permission of the organizer
    - Throw or shoot objects in solid, liquid or gas form
    - Smoke or vape where smoking is banned
    - Urinate in public
    - Wear full face masks (masks, morphsuites etc.)
    - Park a vehicle without an official parking ticket issued by the organizers: cars may be towed at the owner's expense
    - Tearing down, breaking, or trashing decorations
    - Steal decorations or any other material belonging to the organizers
    - Make fire
    - Crowd surfing
    - Wear texts, symbols, objects, clothes or other (visible) external expressions explicitly representing a political, social movement, or group. Anything that hints at discrimination, incitement, or racism is strictly prohibited.
    - Directions and instructions of the (security) personnel should be followed immediately. In case of suspicion or actual possession of illegal or dangerous weapons, security is authorized to stop you.

PROHIBITED ITEMS

- The following items are banned from the event:
    - Bringing your own food and drinks
    - Large backpacks (>45 cm height >30l volume)
    - Drugs or other illegal mind-enhancing substances
    - Containers containing liquids, deodorant, spray cans or perfume in containers larger than 100ml
    - Any other objects (umbrellas, parasols, camera tripods, laser pens, etc. …) of which the security personnel decide that they pose a risk to the other visitors of the event
    - Projectiles or explosives in solid, liquid or gas form
    - Chemical products or materials
    - Pyrotechnical objects (fireworks, torches, etc.)
    - Any other weapons or sharp, pointy objects (sticks, chains, knives, …)
    - Banners or items bearing discriminating and/or provocative texts or expressions that may be used in an attempt to disrupt the peace, or that may endanger the safety of the crowd and/or may cause injuries or damage to people and goods
    - Animals (except for guide dogs)
    - Drones
    - Roller blades/ skates
- The following objects may be brought into the event:
    - Guide dogs for people with a disability
    - Disposable or compact photo cameras
    - Cosmetic products, refreshers/vaporizers, deodorants in containers of up to 100ml
    - Selfie-sticks which when extended are less than 1m in length and that are solely intended for photography
    - Transparent and empty reusable plastic drinking bottles. The organization provides free drinking water at the toilets.
- To preserve the safety of the event and the other visitors, you cannot disguise yourself in order to make yourself unrecognizable.

DRUGS POLICY = ZERO TOLERANCE

- There is an absolute zero tolerance policy regarding drugs. It is prohibited to use or possess drugs. In case you are observed doing this, you will be removed from the event. This policy is rigorously enforced and in relevant cases means handing the case over to the police. All visitors will be given the opportunity to leave any drugs in special drug amnesty bins before entering the event without facing any (legal) consequences.
- It is prohibited to deal drugs. If such infringement becomes apparent you will be removed from the event and handed over to the police.
- If a visitor is prescribed certain drugs for health reasons, he/she must present a valid medical certificate before being allowed to bring the specific drugs into the event. Only one day's supply is allowed.

DAMAGE TO MATERIALS

- All visitors are requested to do their part to keep the area clean as much as possible. The locations where you can deposit your waste are clearly marked. Please use these and sort into the correct bins.
- The organizers invest a great deal of effort and manpower to build this event. We ask of every visitor to show proper respect! Tearing, breaking or any other form of destruction to the materials of the organizers, including stealing, will result in the removal from the event. Access will be denied for the remainder of the event.
- Visitors are not allowed to climb on constructions, fences, light bridges, benches, or any other structures.

PHOTOS AND VIDEO RECORDINGS – CAMERA SURVEILLANCE

- There will be photo and video recordings during the event. Chances are that you will be filmed. By entering the event, you agree to the processing of this footage by Live Nation bv and KNTXT bv.
- Camera surveillance is operated in accordance with local applicable legislation. These recordings will only be used for safety purposes during the event and will not be transferred to third parties except for the competent authority after the receival of a formal request.
- The organizers and/or the official ticket vendor reserve the right to verify the identity of the visitor.
- Digital photo cameras and/or video cameras are allowed on the grounds with the exception of (semi-)professional equipment. Our advice: make as many movies as possible and put loads onto YouTube, Instagram, X, Tiktok, etc.!

TOILETS

Using the toilets is free of charge. It is strictly prohibited to urinate in public. If caught urinating in public, you are being removed from the event.

SMOKING / VAPING

It is prohibited to smoke and/or vape inside. There are outdoor locations where smoking and/or vaping is permitted.

PROMOTION

It is prohibited to distribute flyers or hang posters during the event.

SAFETY IN FRONT OF AND AROUND THE STAGE

Crowd surfing is prohibited. Removal from the event, in case of non-compliance with this rule will be the logical outcome. Visitors are not allowed to block entrances, exits and emergency exits.

LOSS OR DAMAGE

The artist and the organizers cannot be held accountable for damage, loss or theft nor for any other accident.

FORCE MAJEURE

The organizers may only cancel or postpone the event, in case of force majeure or if the event organizers have another demonstrable compelling reason to cancel or postpone. Force majeure events include but are not limited to: terrorist threats, terrorist attacks, inclement weather, strikes, fire, war, government intervention, pandemics, illness of artist, failure of and/or delays in technical facilities, failure of and/or delays in means of transport, etc.

PARKING

- It is possible to park near the venue on one of the parking lots of Flanders Expo. Tickets can be purchased at the entrance of the parking lot. Only those in possession of a parking ticket will be granted access to this parking. If the parking is sold out, it won't be possible to park at Flanders Expo on the night of the event.
- The visitor expressly agrees to indemnify the organizers against any liability for damage caused to, theft of, or other accidents occurring with vehicles or persons on the official parking lots.

DISABILITY

There are designated parking spaces for visitors with a disability and/or reduced mobility. Please complete this form and email a copy of your European Blue Badge or another official document confirming your disability to flandersexpo@charlottedewitte.com.

An accessible lane at the main entrance, a wheelchair platform, and accessible toilets are also available at the venue.

The platform is not only intended for wheelchair users. People with limited mobility due to a disability or illness, people with dwarfism, people with a visual impairment, and others who require an unobstructed view and accessible facilities may also make use of this platform.